DEAR MEMBERS,

WE TALK A LOT about the United Animal Nations mission of bringing animals out of crisis and into care, but not as much about the second part of our mission: to strengthen the bond between people and animals. UAN has and will always be there to help animals in immediate need — animals with life-threatening veterinary emergencies and innocent victims of natural disasters and cruelty seizures. As you will see in this report, YOUR GENEROUS SUPPORT ENABLED our LifeLine and Emergency Animal Rescue Service programs to respond to a RECORD-BREAKING NUMBER OF REQUESTS FOR ASSISTANCE IN 2009.

But what about the future?

With animals in immediate need all around us, it is easy to lose sight of the goal of preventing cruelty to animals. But this is a goal UAN will refuse to give up.

Recently, we learned a six-year-old boy shot and killed several cats at a cat sanctuary. No adult ever taught this child how to respect a cat. Few schools in our nation cover subject matter involving domestic animals and even fewer cover humane education in any depth. His parents had given him permission to use his gun to “kill small animals.” This is the kind of tragedy UAN seeks to prevent.

Children can be taught not only respect for animals, but the empathy necessary to counter abuse and foster strong, healthy relationships with pets. Strong human-animal bonds have the potential to reduce animal relinquishment at shelters; prevent dog chaining, fighting, abuse and neglect; and even strengthen human relationships.

EDUCATION IS THE KEY TO UNLOCKING A BETTER FUTURE FOR ANIMALS.

Research into UAN’s Humane Education Ambassador Reader (HEAR) program suggests it is a promising, innovative approach to bringing empathy-building curriculum into public schools. Most of the children we reach through HEAR have never talked openly about their experiences with animals before, but are eager to share and learn. After their five-week series of HEAR visits, children tell us, “I want animals to know I’m kind.”

UAN will continue to expand the HEAR program into schools and, as the initiator of a national Humane Literacy Coalition, to integrate humane education into standard curriculum for public schools.

As members of UAN, you are part of our mission, part of making a better future for animals. Thank you for your commitment to UAN, to animals in crisis and to preventing cruelty by strengthening the human-animal bond.

Warmly,

Nicole Forsyth | PRESIDENT AND CEO

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**UAN BY THE NUMBERS IN 2009**

<table>
<thead>
<tr>
<th>Category</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>EARS responses</td>
<td>17</td>
</tr>
<tr>
<td>EARS volunteers deployed</td>
<td>391</td>
</tr>
<tr>
<td>Animals helped through EARS</td>
<td>4,500</td>
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<tr>
<td>EARS volunteer hours</td>
<td>12,517</td>
</tr>
<tr>
<td>LifeLine Grants issued</td>
<td>517</td>
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<tr>
<td>LifeLine Grant dollars</td>
<td>$88,960</td>
</tr>
<tr>
<td>Animals helped through LifeLine</td>
<td>723</td>
</tr>
<tr>
<td>Number of HEAR visits</td>
<td>133</td>
</tr>
<tr>
<td>Children reached through HEAR</td>
<td>1,013</td>
</tr>
</tbody>
</table>

Thanks for caring about the animals and supporting UAN!
UAN’s Emergency Animal Rescue Service responded to a record-high 17 crises in 2009, sheltering 4,500 animals. Nine of our responses were to care for animals removed from puppy mills, an indication that public awareness of these mass breeding operations is growing — and tolerance for them is waning.

Ben is a happy dog thanks to EARS. The large, blind Akita was among 361 dogs rescued from a Logan County, Arkansas puppy mill in March.

Ben had spent most of his life in a wire cage, and he barely knew how to walk when he arrived at the temporary shelter where EARS volunteers would care for him. Thanks to the patience of the EARS volunteers, Ben learned how to trust people and enjoy basic pleasures like treats, warm blankets and rolling in the grass. After spending several months in foster care, Ben was adopted by Floridian Gregory Benjamin who told us: “I think at long last Ben has found peace. I love to lie down on the floor and just hug him, and put my nose into his fur… I adore him.”

2009 EARS DEPLOYMENTS

Puppy mills (9)
- Wayne County, North Carolina
- Logan County, Arkansas
- Kennewick, Washington
- Montague County, Texas
- Montreal, Quebec
- Kaufman County, Texas
- Wilson County, North Carolina
- Turner County, South Dakota
- Johnson County, Arkansas

Hoardung cases (3)
- Adair County, Kentucky
- Dane County, Wisconsin
- Oahu, Hawaii

Cruelty/Neglect cases (2)
- Montreal, Quebec sled dog seizure
- Cannon County, Tennessee horse seizure

Natural disasters (2)
- Fargo, North Dakota flooding
- Santa Barbara, California wildfire

Dogfighting raid (1)
- St. Louis, Missouri
High unemployment and a stagnant economy pushed demand for UAN’s financial assistance grants to an **ALL-TIME HIGH** in 2009. We received **2,466 APPLICATIONS** for LifeLine Individual and LifeLine Rescue GRANTS — **A 16 PERCENT INCREASE OVER 2008 AND A 73 PERCENT INCREASE OVER 2007**.

UAN issued 267 LifeLine Individual Grants totaling $33,717 to needy families whose pets required lifesaving emergency veterinary care they could not afford and 241 LifeLine Rescue Grants totaling $49,313 to Good Samaritans and rescuers who saved animals from crisis situations. We also issued nine Crisis Relief Grants totaling $5,930 to victims of personal tragedies like house fires and to grassroots organizations that responded to emergencies involving large groups of animals.

Copper, a four-week-old kitten abandoned at an animal shelter in New York, is alive thanks to a UAN LifeLine Grant. A rescuer named Julie pulled Copper from the shelter to save him from being euthanized, then learned he had an eye infection so severe the eye needed to be removed for him to survive. **A LIFELINE RESCUE GRANT FROM UAN HELPED JULIE PAY FOR COPPER’S SURGERY** and put the tiny kitten on the road to recovery and a forever home. “I cannot thank you enough for helping Baby Copper!” Julie said. “He will have a wonderful future thanks to your organization!”

**MORE PROGRAM HIGHLIGHTS**

In May, **UAN launched the My Dog is Cool Campaign** to educate people about the dangers of leaving dogs in hot cars, distributing more than 25,000 pieces of literature and educating thousands of visitors to the MyDogIsCool.com Web site.

Due to dramatic changes in the industry that makes hormone therapy drugs from pregnant mares’ urine (PMU), **UAN took the PMURescue.org Web site offline** in December. The site facilitated more than 3,000 adoptions since 2003. UAN continues to educate people about how horses are used in the hormone drug industry and how women can find humane alternatives for menopausal symptoms.
UAN’s Humane Education Ambassador Reader (HEAR) program continued to generate interest and excitement in 2009. HEAR volunteers reached at least 1,000 children through 133 reported visits — a 35 percent increase from the number of children reached in 2008. **Since the program’s inception in 2007, HEAR has reached more than 1,700 children, promoting critical thinking skills and fostering empathy.**

**HEAR has reached more than 1,700 children...**

A 2009 pilot study of the HEAR program conducted by Inverness Research, Inc. suggests that HEAR:

- Builds self-esteem and motivates students to take an important subject seriously
- Stimulates additional student-directed learning
- Builds students’ knowledge and potentially affects their behaviors related to caring for pets
- Builds students’ empathy and compassion for pets

**Financials**

Thanks to the generosity of our members, UAN raised $1,037,255 in 2009. Supporting services accounted for 22 percent of our 2009 expenses, leaving 78 cents of every dollar to be spent on programs serving animals. Ending Net Assets closed 2009 at $1,329,769.

**2009 Expense Breakdown**

<table>
<thead>
<tr>
<th>Program</th>
<th>Amount</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>EARS</td>
<td>383,638</td>
<td>28%</td>
</tr>
<tr>
<td>Public Education</td>
<td>203,616</td>
<td>15%</td>
</tr>
<tr>
<td>LifeLine</td>
<td>201,185</td>
<td>15%</td>
</tr>
<tr>
<td>HEAR</td>
<td>158,160</td>
<td>12%</td>
</tr>
<tr>
<td>Premarin Awareness</td>
<td>59,907</td>
<td>5%</td>
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<tr>
<td>Advocacy</td>
<td>29,365</td>
<td>2%</td>
</tr>
<tr>
<td>My Dog is Cool</td>
<td>18,488</td>
<td>1%</td>
</tr>
<tr>
<td>Management/General</td>
<td>169,263</td>
<td>12%</td>
</tr>
<tr>
<td>Fundraising</td>
<td>134,636</td>
<td>10%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$1,358,258</strong></td>
<td><strong>100%</strong></td>
</tr>
</tbody>
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* Based on UAN’s 2009 audited financial statements
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Karen Jacques, PhD VICE CHAIR
Lisa DeCarlo, Esq. SECRETARY
Donald Garlit TREASURER
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Laurel Meleski PROGRAM ASSISTANT
Grace Burcham ADMINISTRATIVE ASSISTANT

UAN’s mission is to bring animals out of crisis and strengthen the bond between people and animals through emergency sheltering, disaster relief services, financial assistance and education. UAN accomplishes its mission by engaging volunteers and supporters, collaborating with others and maximizing the use of online technology.